

Eirlys Johnson Funeral Services Ltd Privacy Policy

Our contact details

Name: Eirlys Johnson

Address: 87 High Street, Watton, Norfolk, IP25 6AW

Phone Number: 01953 889328

E-mail: info@ejohnsonfs.co.uk

The type of personal information we collect

By using www.ejohnsonfs.co.uk (our website) details of your visit such as page visits and links clicked may be collected & stored to assist us in maintaining our website. Although you can use our website without disclosing any personal information to us, we currently collect, process & store the following voluntary information, however this list is not exhaustive:

- Personal Identifiers, contacts & characteristics, such as
 - Name
 - Full Postal Address
 - Telephone Number(s)
 - E-mail Address(s)

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- Maintain & Improve our website
- Provide requested documentation, literature & services/products
- Respond to and contact you in relation to a request made via our website

Information is provided to us directly via the request & contact forms on our website.

We use the information that you have given us in order to fulfil your request and carry out responses.

We will share this information with our relevant employees on a need-to-know basis. The number of employees your personal information will come in contact with will be kept to a minimum.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

- Your consent. You are able to remove your consent at any time. You can do this by contacting info@ejohnsonfs.co.uk.
- We have a contractual obligation.
- We have a legal obligation.

How we store your personal information

Your information is securely stored internally within our organisation.

We keep personal identifiers, contacts & characteristics indefinitely.

While we do our utmost to ensure that all reasonable steps are taken to make sure that your data is stored securely, we cannot guarantee the security of data that you choose to send us electronically. In sending personal information electronically is done so entirely at you own risk.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at info@ejohnsonfs.co.uk, 01953 889328 or Eirlys Johnson Funeral Services, 87 High Street, Watton, Norfolk, IP25 6AW if you wish to make a request.

Third Parties

Our website contains links to other third-party websites. Where we provide a link, it does not mean that we approve that site's policy towards visitor privacy and we cannot accept any responsibility or liability for their policies. You should review their privacy policy before sending them any personal data. This policy, of Eirlys Johnson Funeral Services Ltd, does not cover the privacy policies and data collection on any linked websites.

Cookies

Cookies are small text files that are often placed on your computer when you browse through websites. We use cookies to help us provide our users with a better experience by, for example seeing which pages are read more than others and providing more content in that area. Cookies also help to provide certain features.

The cookies we use are 'analytical' cookies. They allow us to recognise and count the number of visitors and to see how visitors move around the site when they're using it. This helps us to improve the way our website works, for example by making sure users are finding what they need easily. For mor information on cookies please visit www.automattic.com/cookies.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us on the details at the top of this policy.